# Getting Organized as CASA Volunteers

Tuesday, March 28, 2023 Presented by: Joy Rigby, *State Director* 



ALASKA CASA



# Today's Focus

- GAL Panel
- CAS Volunteer Panel
- Getting Organized
  - Policy Reminders
  - Tools, Tips, & Tricks
  - Resources
- Sharing Time
- Questions

## GAL Panel

Marsha Tandeske, Anchorage Shawn Goggins, Fairbanks Hilary Poole, Juneau

# CASA Volunteer Panel

Cassandra Raun, Anchorage CASA Julie Lageson, Fairbanks CASA Kathy Russel, Valley CASA

# Getting Organized

Challenges & Solutions

### **Policy Reminders**

#### Confidentiality

Communication with GAL

Communication with Program

**Continuing Education** 

Keeping File During Case

Returning File



### Elements of a Case File

Case Notes (includes emails & texts)

Work Product

Child Records

Parent Records

Court Documents

Discovery





## Ways to Keep Files



Electronic

Both

Other







Templates

Email Account & Contacts

Program Staff & Systems

Today's Handout

Free Systems & Apps

Programs You Have

Notebook & Pen or Pencil







#### **EMAILS**

#### • File for Case Notes

- Communication w/parties
- Communication
  w/placement
- Communication
  w/providers

#### File for Work Product

- Communication w/GAL
  (not case notes)
- Anything you might send yourself

#### **ELECTRONIC FILE FOLDERS**

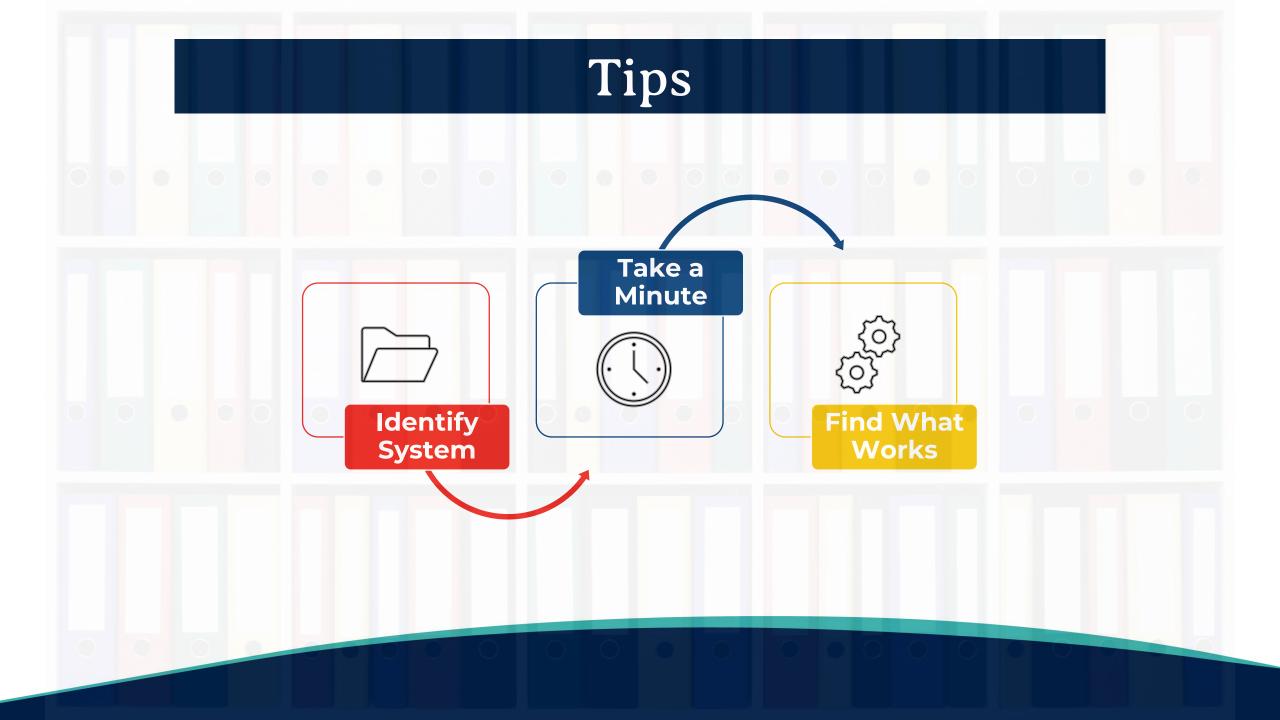
- Case Notes
- Work Product
- Child Records
- Parent Records
- Court Documents
- Discovery

#### **CONTACTS**

- Make a Contact for Youth
- Track Placements
- Track Family

#### **TEXT MESSAGES**

- Screen Shots
- Copy & Past into Note (App)



# What About YOU?

Time to share!!

## Questions?

